



Makeup Classes Policy

Fees reserve your spot in a Roundabout Circus class with limited teacher-to-student ratios.

- Missed classes due to sickness or personal reasons are not refundable.
- Students may attend an alternative makeup class with at least 2 hours' notice via the customer portal. For short notice, email or call the office for availability.
- Do not notify via social media, as it is not checked frequently.
- Students can also attend a SASS or open training session.
- Makeup tokens are valid for 2 months and cannot be extended.
- Students must meet the minimum age and skill requirements for makeup classes (e.g., beginner students cannot join intermediate-advanced classes).
- Maximum of three (3) makeup sessions per class per term. Book through the customer portal or by contacting the office.
- Makeup classes are available only if class fees are current; overdue accounts cannot use makeup tokens (does not apply to direct debit plans).
- Availability of makeup classes is not guaranteed, and fees won't be refunded if a convenient class cannot be found.
- No makeup classes for holiday intensive program absences or missed private classes.
- Makeup classes can be taken if a suitable class is available.
- Makeup classes are not transferable to siblings, holiday programs, or future program classes.
- Unused makeup classes within the enrollment period are not refundable or credited.
- Makeup classes cannot be considered until program fees are fully paid.
- Once booked, makeup classes cannot be changed. No replacements for missed classes.

Class Drops

- All students enrolled in term classes will have their enrolment rolled over to the next term throughout the year unless we are informed.
- Parents must notify the office to withdraw from a class.
- Notice is required in writing via email before the commencement of the term.
- If a student stops coming to class without notification, then that student's account will be charged for the remainder of the term.
- Verbal notification of students no longer attending classes will not be accepted.
- All Students are dropped from classes at the end of Term 4 to allow for the new year timetable and program changes for students graduating to other programs.